

**To the Chair and Members of the
Regeneration & Environment Overview and Scrutiny Panel**

St Leger Homes of Doncaster Quarterly Monitoring Report – Quarter 3 2011/12

Relevant Cabinet Member(s)	Relevant Overview and Scrutiny Panel	Wards Affected	Key Decision
Cabinet Portfolio for Housing	R & E	ALL	N/A

EXECUTIVE SUMMARY

1. To inform Members of the Regeneration and Environment Overview and Scrutiny Panel of the latest St Leger Homes of Doncaster (SLHD) performance information. The report highlights the main areas of performance that in quarter three 2011/12 are either off target or of concern.

EXEMPT REPORT

2. This report is not exempt

RECOMMENDATIONS

3. That members:
 - Note the Quarter 3 performance information
 - Note actions to deal with performance issues;

PERFORMANCE EXCEPTIONS QUARTER THREE 2011-12

4. Detailed information is provided in the headline report at Appendix A, providing full details of the performance information; including the key risks/issues/learning points and any key actions required.

At the end of Quarter 3, all 6 strategic priorities contained within the St Leger Homes Annual Delivery Plan (ADP) are on target and green. Of the 14 Key Performance Indicators contained within the ADP, 5 are on target; 6 are within tolerance and 3 are out of target.

OPTIONS CONSIDERED

5. Not applicable.

REASONS FOR RECOMMENDED OPTION

6. Not applicable.

IMPACT ON THE COUNCIL'S KEY PRIORITIES

7.

Priority Theme	Mayor's Priorities for 2011/12	Implications of this initiative
1. Creating a strong, connected and inclusive economy	<ul style="list-style-type: none">• Drive forward the Doncaster economy• Get the balance of public and private transport right• Promote Doncaster as a tourist destination• Regenerate Doncaster's town centres	Work of St Leger Homes of Doncaster impacts on all of these initiatives, with implications on the quality of life for Doncaster Council's tenants and other residents and the communities they live in
3. Increasing and improving housing	<ul style="list-style-type: none">• Raise housing standards	
6. Tackling crime and anti-social behaviour	<ul style="list-style-type: none">• Reduce crime and all forms of anti-social behaviour	
7. Creating a cleaner and better environment	<ul style="list-style-type: none">• Continue to protect the environment from developers, decay and architectural vandalism	
8. Internal Transformation	<ul style="list-style-type: none">• Ensure local people get value for money from council services	

RISKS & ASSUMPTIONS

8. Monitoring the performance of St Leger Homes of Doncaster reduces the risk that required standards will not be achieved and services will continue to improve.

LEGAL IMPLICATIONS

9. There are no specific legal implications arising from this report.

FINANCIAL IMPLICATIONS

10. There are no direct financial implications arising from this report. However, the report highlights areas that require attention to improve performance, and any additional costs arising from subsequent action, must be contained within the service departments available resources.

CONSULTATION

11. Consultation has taken place with key managers and Directors at Performance Challenge meetings, Finance Monitoring meetings and Management Agreement Liaison Meetings (MALM).

BACKGROUND PAPERS

12. Appendix A: SLHD 2011-12 Delivery Plan Headline Report

CONCLUSIONS

13. The revised Quarterly Performance Reporting Framework, incorporating all existing Quarterly Performance reports and activity, has enabled the authority to make great strides in monitoring its objectives to allow value for money to be achieved across the organisation
14. The presentation of specific performance information relevant to each Overview & Scrutiny Panel on a quarterly basis is a major part of ensuring that this occurs

REPORT AUTHOR

Ian Brittain, Performance and Improvement Service Manager,
Tel: 01302 862879, E-mail: ian.brittain@stlegerhomes.co.uk

LEAD OFFICER

Susan Jordan, Chief Executive St Leger Homes of Doncaster